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No. F-8() RMSC/EPM/M-3/NIB-531/2020-21 / 225

Dated: 24/11/2020

CLARIFICATION/CORRIGENDUM/ADDENDUM

Subject: Amended technical specifications of bid document of item (1) Android Tablet, (2) Stand for Android Tablet under No. F-8() RMSC/EPM/M-3/2020-21/NIB-531/120 date: 15.10.2020

In reference to subject cited above NIB-531, various representation received from the firms and issues raised by the bidder are examined by the competent authorities and technical committee. The following clarification/corrigendum/addendum is issued for inclusion in bid document of items as below:-

Revised Specifications of Android Tablet & Stand for Android Tablet

1. Revised Technical Specifications of Android Tablet

S. No.	Specification Name	Specifications for Android Tablet
1.	Operating System	Android 9.0 or higher
2.	Display Size	10 inch or higher
3.	Display Resolution	Full HD Display or higher
4.	Display Type	TFT/IPS
5.	Type of Touch Screen	Capacitive Multi Touch
6.	Connectivity Type	Wi-Fi & Cellular
7.	GPS	Required
8.	AGPS	Required
9.	Wi-Fi Connectivity Type	802.11 a/b/g/n/ac 2.4Ghz + 5Ghz
10.	Bluetooth Connectivity Version	4.2 or higher
11.	Processor Speed	2.0Ghz or higher
12.	Processor Core	Octacore (8) or higher
13.	Processor Architecture	64 Bit
14.	Processor Make	Exynos/Qualcomn Snapdragon/Mediatek
15.	RAM Size	3 GB or higher
16.	Internal Storage Capacity	32 GB or higher
17.	Micro SD Card Support	128 GB or higher
18.	Rear Camera	8 Mega Pixel or higher
19.	Front Camera	5 Mega Pixel or higher
20.	Video Recording Resolution	1080 p or more
21.	Video Recording Frame Rate	30fps or more
22.	Speaker	Stereo Speaker

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23.	Geo-tagging Feature	Required
24.	Battery Capacity	7000mAh or higher
25.	Earphone Jack	3.5mm
26.	Specific Absorption Rate (SAR)	<1.6 Watts/kg
27.	BIS Registration Under CRS of MeitY along with Battery	Required
28.	Certification: CE, FCC, ROHS, SAR, CB/UL	Required
29.	Google Mobile Service Certification for Android OS	Required
30.	Accessories (Minimum)	USB Cable, OTG Adaptor, Charger, Back Cover for Tablet and Screen Protector should be pasted on screen
31.	Sensor	Accelerometer, Light Sensor
32.	USB	Type C Port
33.	Charger	Tablet and power adaptor should have fast charging support facility.
34.	Warranty	2 years

2. Revised Technical Specifications of Stand for Android Tablet

S. No.	Specification Name	Specifications of Stand for Android Tablet
1.	Type	Floor mounted, Material - Mild Steel,
2.	Coating	Powder coated, Color: Black Paint, Size of tablet case - 10" or more
3.	Type of tablet case-	Rectangular metal case with lock, mounted on the stand and rotatable (portrait/ landscape) with feature of moving up and down
4.	Height of stand	100cms with adjustable height with provision of locking mechanism
5.	Base of stand	Broad and rectangular base (Length Minimum 16" x Width Minimum 12") with provision for fixation on the floor and heavy duty detachable wheels, thickness of the rectangular base should be minimum 1mm.
6.	Charging	Provision for charging via a five pin box attached to the stand.
7.		Provision of slots in tablet case for connecting headphones, volume up-down button, power button and connecting charger.
8.		5 pin power socket of 6amp shall be permanently fixed on tablet stand. It should have cage facility with lock. Minimum 3 meters insulated wire should be provided with 5 pin socket to external power supply with 3 pin top. All wiring should be in tube stand.

Additional Mandatory Terms and Conditions for Android Tablet

1. These devices are needed for Health Systems of Govt. of Rajasthan. Healthcare workers like Doctors, Nurses, Lab Technicians and Pharmacists etc; will use these devices to provide health services to the patients. Too much of downtime will hamper the timeliness


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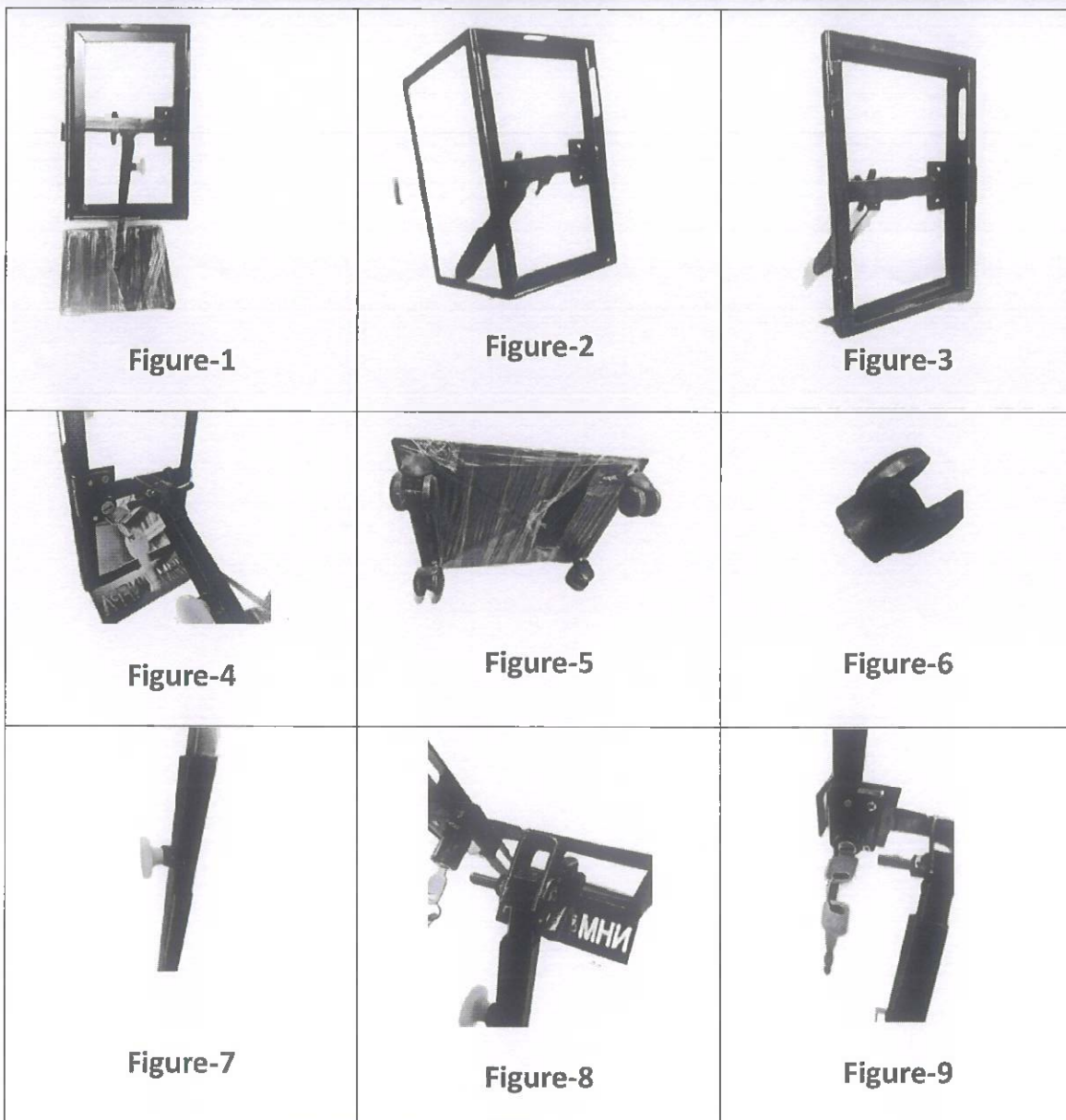
of health services, which is not acceptable, Hence, it is required that the dedicated single brand network is adequately available in the State of Rajasthan So, we need to ensure that the dedicated single brand OEM has a minimum of 1 service center/Authorized service Centre in each of the 33 districts of Rajasthan with GST number to ensure smooth service delivery. Collection centers won't be considered, Details should be provided on OEM website as well. Availability of Customer Service Android application for remote support. Features should include FAQs Call to CS Support center, Remote Control Support and Listing of Service Locations. A list of all such 33 OEM Service Centre/Authorized Service Centre must be attached with technical bid.

2. OEM should have minimum 3 year experience of supply and service of Tablets/IT products in government projects in India.
3. OEM should be from Top-4 as per IDC report of year 2019 (Any quarter)
4. Device should be preloaded with anti-virus solution. It should detect and fix any malware/Virus attack on the device. Latest updates of anti-virus versions should be done regularly. Anti-virus solution should be without advertisements.

Device OEM / Bidder should also provide MDM which support all tablets and smart phone supplied under this RFP. MDM should-


- a) MDM should be present in Gartner magic quadrant for enterprise mobility management.
 - b) MDM Installation and enrolment should happen automatically by Google Zero touch or equivalent.
 - c) Application blacklist - for eg. WhatsApp, Facebook, Twitter, Instagram
 - d) Application white list - for eg. Govt. of Rajasthan Health Apps. In addition, user should not be able to uninstall this white listed app
 - e) Remotely wiped/factory data reset in case of loss of device. This will ensure that misuse of device doesn't happen
 - f) App installation via push mechanism in devices by admin
 - g) Block factory reset on device (by software/hard keys)
 - h) GPS always on
 - i) Tablet will be locked into single/multi app mode (kiosk mode), wherein only applications which are enabled by department will be visible to the user.
 - j) Admin should be able to take remote control of device from central location to troubleshoot
5. Manufacture/ Bidder must quote the latest model.
 6. **Demonstration is must for final approval. .**


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Note: All the pictures shown are for illustration purpose only. Actual product may vary due to product enhancement.

- Note:-** 1. It is also clarified that information of award of contract shall be communicated to all participating bidders on the website www.rmsc.health.rajasthan.gov.in and sppp.raj.nic.in. Please note that individual bidder will not be intimated.
2. Please note that all above amendments/corrigendum in technical specifications/bid conditions is the integral part of (Section-V, Schedule of Supply, and Point no. 3) and the bid document. This corrigendum/ addendum should be signed and annexed with bid document. All other terms & conditions remains the same.


Executive Director (EPM)
RMSCL, Jaipur

